



The Customer

St Francis Xavier is a London-based Sixth Form College (SFX) with approximately 1300 learners. The college has been rated as 'Outstanding' by Ofsted.

www.sfx.ac.uk



The Challenge

With 160 users, St Francis Xavier had a comprehensive list of requirements for their communications, not least of which was a solution that had a solid road map for the future and one that took advantage of recent developments such as IP Telephony.

St Francis Xavier were very keen to use the existing cabling from their data network to minimise disruptions and reduce installation costs, while providing users with hot desking functionality and allowing users the flexibility to work remotely when needed.

The last major requirement was a comprehensive call logging and call reporting solution so that the College could keep on top of their communications usage at all times.



We are incredibly pleased with the smooth installation and the fantastic functionality that the solution provides, especially for remote workers.

Shah Ali, Assistant Principle, St Francis Xavier 6th Form College



The Solution

The supplier chose the reliable and scalable iPECS 300 as it catered for all of the College's current needs, while also giving them the flexibility they wanted to grow in the future.

Accompanying the telephone system were 120 of the latest IP telephone handsets, an easy to use screen based controller for the reception, as well as a gateway for 32 analogue or DECT phones for areas where there were no existing data cables.

Provision was also made for 10 remote workers to access the system at any one time using soft client technology on any PC connected to the Internet.

St Frances Xavier now have a feature-rich communication system to transform the way they communicate and collaborate.



Key Features

- iPECS 300
- 120 IP Phones
- Voicemail to email
- iCall call reporting